

**TalkTalk  
Business**

# Calls and Lines

Make it easier to manage your costs and reduce operational complexity. With consolidated Calls and Lines from TalkTalk Business you'll receive a best-fit, competitive solution, delivered through our consultative approach. Based on objectives, usage requirements and budget, we'll recommend a package that provides the best commercial and operational fit. These future-proof solutions give businesses the flexibility to add new sites and expand their services as and when their needs evolve.

# How will a Calls and Lines solution benefit your business?

## Lower overheads, manage costs

By integrating voice and data we can lower your overheads with optimised technology that meets new workforce dynamics. We'll review your requirements so you get a Calls and Lines solution that's the best fit for your business. Our range of tariffs includes packages and unlimited calls, with competitive rates and rental to save you money. Most services are available on a 12-month contract with no minimum spend, so you only pay for what you use.

## Flexible billing options

We make it easy to identify potential savings through flexible billing options from group through to department level. Visibility of call volumes and costs help you manage them more effectively.

## A best-fit solution

Calls and Lines offers real flexibility with a choice of Business Grade call products and line types. These include traditional analogue, ISDN2, ISDN30, SIP-based next Generation ISDN30 and Voice over Ethernet.

## Familiar business features

A range of features, including call divert and call barring, is available on all line types. They mimic the features you are used to, eliminating the need for staff training and ensuring you maintain service continuity and quality.

## Peak performance

We take a collaborative approach to ensure that your solution performs at its peak. Our consultants provide insightful day-to-day support and specialist advice to deliver the highest levels of service and identify any potential improvements.

## Business Grade reliability

Our Assurance Services are ideal for business-critical sites where maintaining a connection is essential. We offer varying levels of added resilience for call reliability and customer satisfaction, with seamless re-routing in the unlikely event of failure.

## Seamless migration

Migrating to Call and Lines is simple and seamless. There are no engineering changes or site visits. We manage the whole transfer and complete it in as little as 10 days. You can even bring your numbers with you for total service continuity.

## A future-proof investment

We can provide a Calls and Lines service wherever you are in the UK, and add new lines to your premises at extremely competitive rates. So you can add new sites and grow your service as your needs evolve.

## Ideal for

- ✔ Businesses that want to reduce costs, regardless of their connection.
- ✔ Companies that want access to a wide range of additional services without having to change their business number or phone system.
- ✔ Business-critical sites where maintaining a connection is essential.

## Why TalkTalk Business?

Since 1993 TalkTalk Business has been dedicated to serving the needs of UK businesses of all types and sizes. Today we provide communications solutions to over 180,000 business and public sector customers. Delivering a full range of Business Grade offerings, including Connectivity, Hosted Solutions, Next Generation Voice Solutions, Mobile, and IT Networking & Security

With the largest Next Generation Network in the UK, purpose-designed and built with over £600 million of investment, we provide over 93% coverage. And we're not stopping there – through monitoring and investing in our infrastructure we're still growing. With more than 600 UK-based skilled customer service professionals your business will receive the support you can really rely on.



@ttb\_business  
#ttbCallsandLines

Call:  
**0800 954 5707**

Lines are open Mon-Fri 8am-6pm

[talktalkbusiness.co.uk/callsandlines](http://talktalkbusiness.co.uk/callsandlines)

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